

PRIVACY POLICY

At **Warwick International**, protecting your personal information is a priority. We believe that an important part of our job is to keep your personal information secure, and we strive to protect everyone you provide to us.

Our privacy policy, together with our internal procedures and operational policies, set high standards for the collection, use, disclosure and retention of such personal information in all of our operations and in all of our operations. stores.

We know your privacy is important to you. Your personal information, that is to say any information concerning you as a natural person and which allows you to be identified (for example: name, address of residence, personal e-mail address, home telephone number or personal cell number) are precious. Collecting this information allows us to provide you with products and services that interest you and to respond promptly and adequately to your needs.

The **Warwick International** site may contain links to other sites. While we use our best efforts to ensure that these links are from reliable sources, we are not responsible for the privacy practices or the content of such other sites, and we encourage you to read their privacy policies before submitting personal information to them.

Please note that we may change this privacy policy at any time without notice, and we encourage you to review it periodically.

INFORMATION COLLECTION

We limit our collection of personal information to the purposes for which it is intended. Your knowledge and consent (which may be given expressly or implied by your conduct) is required for the collection, use and disclosure of your personal information.

USE OF INFORMATION

We only use and disclose personal information for the purposes for which it was collected or with your consent, or as permitted by law.

ACCURACY OF PERSONAL INFORMATION

We take reasonable steps to ensure that personal information is up to date and accurate when it is used or disclosed. You are invited to notify us of any changes to your profile or to promptly report any errors that may have occurred. You can do this by contacting Warwick Internationale by email using the form provided with the site.

PROTECTION OF INFORMATION

We maintain several safeguards to ensure that your information is protected to the best of our ability. Some of these features include restricted access, passwords, encryption and employee training according to industry compliant security measures.

Unfortunately, as with any use of the Internet, despite our best efforts there is always the risk that a third party could illegally intercept transmissions. Therefore, we cannot guarantee the complete security of any information you transmit, and you transmit all such information at your own risk.

SECURITY

PROTECTION OF PERSONAL INFORMATION

The personal information of our customers is confidential and no information is disclosed to third parties except as specified in our privacy policy.

PAYMENT SECURITY

Warwick International offers you a secure online shopping experience. All confidential or credit card information is protected. We do not keep any confidential data on our server. **Warwick International** reserves the right to request supporting documents relating to your identity when ordering online.

PAYMENTS

We accept the following payment methods:

- **VISA**
- **MASTERCARD**

We do not accept checks, cash, credit vouchers, or international credit cards.

IMPORTANT: Your billing address (name, address and postal code) must be the same as the one on your credit card statement. We use this information to verify the authenticity of the transaction and the payment.

PROBLEMS DURING PAYMENT

- Make sure the information entered is correct; card type, card number, expiration date, billing address.
- Contact your issuing bank for the status of your transactions and your available balance.
- Call our customer service for any other problem.

SALES TAXES

The products on our website are taxable as in store. Sales taxes are calculated according to applicable provincial and federal laws, as well as the rates applicable to your order. Where required by law, shipping costs are also taxable. In the event of a refund, we will also refund you the amount of taxes paid. Taxes paid on shipping charges are non-refundable.

PERSONS RESPONSIBLE FOR MONITORING THIS POLICY

All **Warwick International** employees are responsible for the policies and practices of **Warwick International** regarding the management of personal information. However, it is important to us that you can easily identify contacts to communicate with about this matter, if necessary. This is why certain employees will, from time to time, be given special responsibility in this regard. By sending your comments to the contact details below, we will make sure to get them to the designated person.

RETURN POLICY

To be eligible for a return, items must not have been worn or washed and be in the same condition they were received, ie with all tags. You have 30 days to return the items. Return shipping costs are the responsibility of the customer.

Contact us by email at sales@warwickinternational.ca with the following information: Your name, order number, proof of purchase, what you wish to return and the reason. Following receipt of your request and approval of the return, we will provide you with the necessary information for the return. Once we have received, inspected and accepted the return, you will be refunded to your original payment method. Please note that no refund will be made for a return sent without prior approval.

COMPLAINTS OR REQUESTS RELATING TO THE IMPLEMENTATION OF THIS POLICY

Your questions and comments are of the utmost importance to us. If you have any questions about this privacy policy or our privacy practices in general; if you wish to correct any personal information that we may have about you; or if you opt out of receiving communications from us, you can communicate with us directly.

Address :

14 Town Hall Street

Warwick, QC, J0A 1M0

819-559-8585

sales@warwickinternational.ca